



Marcus Evans

Operations & Supply Chain Manager

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Summary

Operations & Supply Chain Manager with eight years of experience in supply chain operations. Combines thoughtful problem solving with hands-on delivery, clear communication and a strong focus on measurable outcomes. Trusted partner to multidisciplinary teams, with a track record of turning complex challenges into practical improvements for customers and colleagues.

Experience

Horizon Goods

Chicago, IL

Operations & Supply Chain Manager

2022 – Present

- Led fulfilment operations across two distribution sites supporting 420 retail partners nationwide.
- Reduced stockouts by 29% through improved demand reviews, supplier scorecards and safety-stock policies.
- Delivered USD 740k in annual savings by redesigning freight routes and consolidating supplier contracts.

Oakridge Distribution

Chicago, IL

Operations & Supply Chain Coordinator

2019 – 2022

- Supervised 28 warehouse and planning staff while maintaining a strong safety and service performance record.
- Introduced daily visual management and root-cause reviews that improved on-time dispatch to 98.6%.
- Coordinated a warehouse system rollout with phased training, clear cutover plans and uninterrupted shipping.

Projects

Supplier Reliability Programme

2025

Created a consistent delivery and quality scorecard for 56 suppliers. Quarterly improvement plans shortened average replenishment lead time by four days.

Education

Michigan State University

BS

Supply Chain Management

2013 – 2017

Skills

Operations

Demand planning, Inventory control, Lean improvement

Systems

SAP, Excel, Power BI

Leadership

Vendor management, Team development, Process design

Certifications

Certified Supply Chain Professional

2024

ASCM

Community

Community Skills Network

2023 – Present

Support regional food bank logistics with seasonal stock planning and volunteer team coordination.

Languages

English

Fluent

Spanish

Conversational