



Grace Okafor

Learning Experience Designer

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Skills

Learning design

Instructional design, Storyboarding, Assessment

Production

Articulate 360, Video scripting, LMS administration

Research

Learning analytics, User testing, Facilitation

Education

Trinity College Dublin

MA

Education & Digital Learning

2013 – 2017

Focused on applied research, collaborative projects and professional practice. Final project explored evidence-led approaches to practical learning and development.

Certifications

Certified Professional in Talent Development

2024

Association for Talent Development

Languages

English

Fluent

Spanish

Conversational

Community

Community Skills Network

2023 – Present

Design digital literacy sessions for a community learning centre and support volunteer facilitators.

Interests

Creative writing

Summary

Learning Experience Designer with eight years of experience in practical learning and development. Combines thoughtful problem solving with hands-on delivery, clear communication and a strong focus on measurable outcomes. Trusted partner to multidisciplinary teams, with a track record of turning complex challenges into practical improvements for customers and colleagues.

Experience

Open Path Learning

Dublin, Ireland

Learning Experience Designer

2022 – Present

- Designed blended learning programmes for more than 4,500 employees across financial and professional services.
- Rebuilt compliance training around realistic scenarios, improving assessment scores by 24 percentage points.
- Led discovery sessions with subject experts to turn complex policies into clear and useful learning activities.

Bright Oak Education

Dublin, Ireland

Learning Experience Designer

2019 – 2022

- Produced interactive modules, facilitator guides and performance support resources for distributed teams.
- Introduced accessible templates and quality reviews that reduced production rework by 30%.
- Evaluated learner feedback and completion data to refine content and support continuous programme improvement.

Westbridge Partners

Dublin, Ireland

Associate, Practical learning and development

2017 – 2019

- Supported client projects from research and planning through delivery, building a strong foundation in practical learning and development.
- Maintained accurate project documentation, coordinated stakeholder feedback and presented clear recommendations to senior colleagues.

Projects

First 90 Days Learning Journey

2025

Created a role-based onboarding experience combining short lessons, peer practice and manager check-ins. New starter confidence rose from 3.2 to 4.5 out of five.

Team Knowledge & Practice Library

2024

Developed practical templates, examples and onboarding resources for practical learning and development. Shared lessons through monthly peer sessions and made proven approaches easier to reuse.